

Follow these steps if ZOOM is FAILING to load in the SOFTWARE center:

Steps:

1) Go to the window menu in the bottom left corner of your screen



2) Click the Power icon



3) Click RESTART.... Make sure you click RESTART

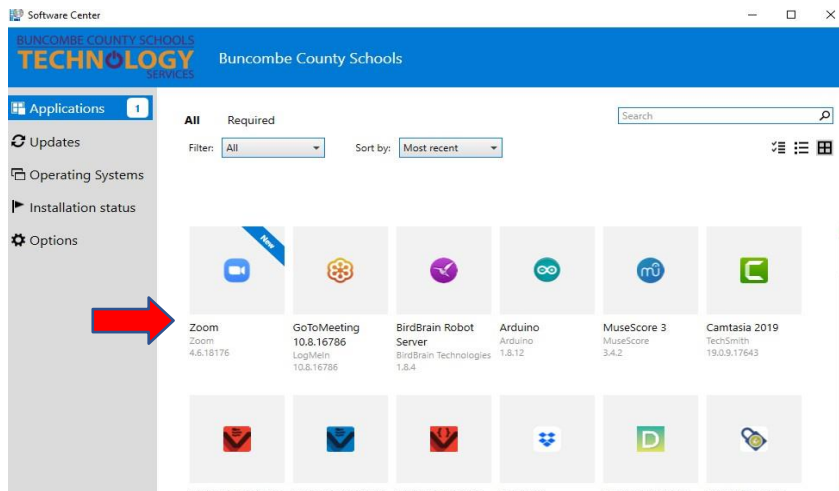


4) LOG back in after your device restarts

5) WAIT at least 30 minutes

6) Open the Software Center and let all apps load before searching (green bar stops scrolling).

7) Search for Zoom and click install OR retry if it gives you that option



8) You may have to try these steps a FEW times before it works. I know it's frustrating. Hang in there. You are awesome.

Using Zoom- you will not go through the app that was just installed, instead you will just click on the invite link that your teacher sends you through email or Google classroom.

